



HOSPITALITY SERVICES

Suggested Entry Level Minimum Competencies

Rating Key

1. not essential
2. slightly essential
3. essential
4. very essential

KEY VOCATIONAL BARRIER FACTORS	1	2	3	4
Visual Acuity/Depth Perception—the ability to detect differences/details visually			X	
Auditory Acuity—the ability to detect differences in pitch/sound	X			
Oral Communication—the ability to verbally explain/express ideas		X		
Written Communication—the ability to communicate in a written format/record info.		X		
Physical Mobility/Strength (must be able to lift a sweeper and lift a loaded large food tray)				X
Eye-Hand Coordination Dexterity			X	
Dexterity—fine finger		X		
WORKER TRAIT CHARACTERISTICS				
Ability to get along with other students			X	
Cooperativeness with instructor			X	
Attitude toward work, including work of minimal interest				X
Ability to work independently, without close supervision				X
Ability to stick to assigned task to a positive conclusion or industry standard			X	
Ability to work accurately, recheck and correct work to an industry standard			X	
Ability to follow and retain:				
Oral instructions—multi-step			X	
Written instructions			X	
Diagram instructions—simple to sequential		X		
Visual model			X	
Ability to use numerical data (count, compute, etc.) in an applied setting		X		
Ability to discriminate between objects of similar:				
Size		X		
Shape		X		
Color/shade		X		
Spatial Relationships		X		
Ability to use tools of the trade (ex. Mop, chemical cleaners, etc.)			X	
Ability to organize work process		X		
Sequencing—an ability to follow a series of defined steps in the order of necessity			X	
MATH SKILLS Minimum of 4th grade equivalency				
READING SKILLS Minimum of 4th grade equivalency				

*The above was constructed from CT Supervisor and Instructor input and should be considered when exploring career technical programs at MVCTC.

Note: Final acceptance, for admittance, for a student on an IEP will be determined after an IEP meeting is convened with a MVCTC representative in attendance.

Work Preferences to Consider—Do you like to....

- Move around, stoop and bend
- Like repetitive work
- Be detail oriented
- Follow defined steps

- Enjoy working with elderly
- Work as part of a team

Considerations

- Be able to work independently without close supervision
- Allergies to dust or chemicals may be an issue
- Be able to lift a minimum of 10 pounds
- Able to tolerate smells
- Able to deal with/tolerate working with body fluids

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